



TEXAS DEPARTMENT OF BANKING COMPLAINT PROCESS

Lone Star Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Lone Star Bank should contact the Texas Department of Banking.

Customers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below.

In Person or U.S. Mail: 2601 North Lamar Boulevard, Suite 300
Austin, Texas 78705-4294
Telephone: (877) 276-5554
Fax: (512) 475-1313
E-mail: consumer.complaints@dob.texas.gov
Website: www.dob.texas.gov

Lone Star Bank está incorporado bajo las leyes del Estado de Texas y por ley estatal está sujeto a supervisión regulatoria por parte del Departamento de Banca de Texas. Cualquier consumidor que desee presentar una queja contra Lone Star Bank debe comunicarse con el Departamento de Banca de Texas a través de uno de los siguientes medios:

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